

# **eBackOffice 7.3 Release Notes**

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# New Features

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## Overview

### Introduction

This section lists features that have been added since version 7.2. The release notes also updates and corrects information that is in the *Accounts Receivable User Guide* and online help.

For a list of changes and issues with this product prior to 7.3 you can download previous versions of Epicor eBackOffice release notes from the Epicor web site.

### Issues on the Web

You can search a database of existing and resolved application issues, including workarounds where available, from the Epicor Software web site at <http://www.epicor.com>.

## Credit Memo

### Inventory Returns

You can update inventory and create an Accounts Receivable Credit Memo in a single step by selecting the new Auto Post Transaction check box in the Credit Return window in the Sales Order application.

## AR Netting

### Net AR Balances Against AP Balances

You now have the ability to net a Customer's Accounts Receivable balance with their Accounts Payable balance by using the new AR Netting Customer window. This feature is also available in eBackOffice 7.3 Accounts Payable.

### Netting Customer

This window enables you to enter the Netting details by selecting which credit and debit transactions you wish to net.

**Post Netting** This window enables you to post the Netting details entered in the Netting Customer window.

## Customer

**Additional Customer contact fields** New fields have been added to the Customer window to accommodate new contact information:

- Internet address
- E-mail address
- Web address
- FTP site addresses

## Dunning Letters

**Description** Five new windows have been added which allow you to generate dunning letters instead of using existing statement dunning messages. To turn on the new Dunning Letters feature, select the 'Dunning Letters' check box in Name and Options.

**Dunning Letter Maintenance** This window allows you to define a Dunning message ID, Message description and the text of the dunning letter.

**Dunning Letter Group Definition** This window allows you to define the Dunning Group Code and the number of days separation between the generation of each Dunning Letter.

<b>Generate Dunning Parameters</b>	This window generates a Dunning List based on the parameters you select.
<b>Review Dunning List</b>	This window allows you to view and disposition Dunning Letters generated and assign finance charges for letters.
<b>Print Dunning Letters</b>	This window allows you to print the Dunning Letters.

## Non-AR Cash Receipts

<b>Multiple Line Items</b>	The Non AR Cash Receipts entry window has been modified so that you can now enter multiple lines of detail. Detail includes a general ledger account number, description, amount and reference code. This window can be used for all cash receipts that do not apply to existing invoices or inventory transactions.
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## Settlement

<b>Description</b>	Cash Receipts functionality has returned as a stand alone function and Settlement Entry has been simplified to allow for the application of multiple on account transactions in a single process.
<b>VAT Settlement Discount</b>	An 'Allow VAT Settlement Discount at Invoice' check box has been added to the Name and Options window to allow you to recalculate the VAT where a Settlement discount has been taken.  <b>Note:</b> This feature is designed to work in a single rate environment and not in the situation where multiple rates may apply to a transaction.

## Terms

### Multiple Payment and Discount Terms

To facilitate more creative financing terms for customers and suppliers, payment terms that can be defined in the Terms window have been expanded to include multiple discount levels.

## Write-off Receivable Balances Due with Assorted Codes

### Description

A new Write Off Accounts Maintenance window has been added that improves the ability to write off Accounts Receivable balances in two ways:

- You can create codes associated with each write off. The codes must be alphanumeric and cannot contain any special characters such as a hyphen.
- You can designate whether or not negative write-offs are allowed for each write off code.

**Note:** The limit for any write off is still restricted to the value set in Name and Options. This feature merely allows you greater flexibility in respect of how and when the write offs may be generated and what GL account code may be selected.

## International Support for Intrastat and GST

### Description

New Intrastat and GST functionality has been added for improved reporting for Australia and other English speaking countries. Refer to the *eBackOffice Installation Guide* for complete instructions on how to install and set up GST.

This new functionality includes a new GST Tax folder in the Maintenance-Setup-Tax folder. The GST Tax folder contains the following windows:

**AR Tax Code Update Window**

Use this window to review and update tax codes and Associated GST Business Numbers (ABNs).

**AR Bulk Tax Code Update Window**

Use this window to update one or ALL vendors with a tax code.

**Reports****Description**

The following reports have been added to the Accounts Receivable module:

- Unposted Settlement Listing
- Posted Settlement Listing
- Unposted Netting Listing
- Posted Netting Listing
- Netting Log Report
- VAT Settlement Discount Listing
- Write-Off Accounts Listing

# Open Issues

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## Overview

**Introduction** This section lists existing issues that you should be aware of as you use this application.

## Customer Activity

**Aging** The posting process does not automatically update the Customer Activity aging. (SCR 29796)

**Workaround:** Manually generate Periodic Calculations.

## Invoices

**Exporting** When exporting invoices to Excel only the header of first invoice is displayed. (SCR 30283)

**Workaround:** Export the invoice to Word, pdf, or other format.

**Applied Invoices** Applied ATF and Invoices do not default to the aging and due date of the original invoice. (SCR 30360)

**Workaround:** Change the aging date and due date of the AFT to the aging date and due date of the invoice to which you are applying it to.

**Description** The invoice's detail line description cannot be modified after it has been saved. (SCR 30372)

**Workaround:** Modify the description and another field and then the changes will be saved.

## Credit Memos

**Discounts** When appending Credit Memo detail lines for a customer that has a trade discount, any blank detail lines containing the default discount percentage will appear as errors on the Credit Memo Edit List. (SCR 30224)

**Workaround:** Delete any blank detail lines before running the Edit List.

**Invoice** When an invoice is applied to another invoice in Invoice Entry, it appears in Credit Memo entry for payment. SCR (30359)

**Workaround:** Do not select the second invoice when creating a Credit Memo.

## Cash Receipts Entry

**Applying invoices** When applying a high volume of invoices to Cash Receipts, the system processes through all the invoice lines and may take longer than expected.(SCR 30085)

**Workaround:** If you do not wish to wait for the system to process through the invoice lines, do not use the Auto Display functionality.

## Adjust Cash Receipts

**Zoom** The zoom in the Document Number field displays the document numbers in a different order from other zoom windows. (SCR 30208)

## Adjust Commission

**Zoom** The zoom in the Reference Number field is displaying records with void flag = 1. (SCR 30306)

**Workaround:** Select Edit Zoom from the View menu and edit the AR Adj Commission Ref Code SQL statement by inserting 'void\_flag=0'.

## Automatic Numbering

**Invoices** When setting up Automatic Numbering for invoices on a SQL2000 server, using # in the number (example: INV#####) causes the system to print # on the invoice instead of the sequential number. (SCR 30214)

**Workaround:** Use zeros instead of # (example: INV000000).

## Shipping Terms

**Description** You cannot enter new Shipping Terms codes without a Delivery Code. (SCR 30174)

**Workaround:** Enter a Delivery Term in the new General Ledger - Intrastat folder.

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